

FREQUENTLY ASKED QUESTIONS

Don't see your question here?
Give us a call (416) 661-8989

WHAT ARE THE ROOM CAPACITIES?

La Luce can accommodate up to 90 guests for a seated lunch, brunch or dinner event and up to 130 guests for a standing cocktail reception.

WHAT TIME CAN MY EVENT TAKE PLACE?

Events can take place throughout the day starting at 12:00 noon; this also depends on how many guests you have. Your event will run for 4 hours. You can plan your start time and end time with your event Co-ordinator, providing the time and day is available.

IS THERE A CHARGE TO USE THE SPACE?

There is no charge to use the space provided the minimum food & beverage expenditure is met. All room minimums are based on food and beverages exclusive of taxes and gratuity. If the minimum spend requirement is not met, the difference will appear as a room rental fee on the final bill. The minimum spend requirement changes depending on the date and time of your event.

WHAT SERVICES ARE INCLUDED?

The following services are complimentary:

- white linen napkins and table clothes
- service staff
- all existing tables and chairs
- standard table flatware and glassware

WHAT OTHER EXPENSES SHOULD I CONSIDER?

- Rentals and incidentals (audio visual equipment, linens of other colours, chair covers, etc.)
- Entertainment
- Flowers, centerpieces
- Cake service, vendor meals

HOW ARE BEVERAGE COSTS MANAGED?

All alcoholic and non-alcoholic beverages are charged based upon consumption per drink plus gratuity and GST. Custom bar offerings & Open Bar can be tailored with our Event Manager.

CAN I BRING MY OWN WINE?

La Luce does not extend the Bring Your Own Wine privilege to private events, semi-private events and large party bookings. We do offer BYOW for private dining. There is a \$25.00 corkage fee.

WHEN DOES THE BAR CLOSE?

For day parties the bar is open for 4 hours, the length of your function. For evening functions the bar will close on the time you decide with our event co-ordinator.

HOW ARE MENUS CREATED FOR MY FUNCTION?

All menus for private functions are pre-set. The menus are based on our current selections. We go through seasonal and monthly changes. You are able to interchange items between each menu – prices will be adjusted accordingly. Food items are subject to current market prices. La Luce is an Italian restaurant and menus are unable to be reinvented to any other cuisines.

DOES LA LUCE HAVE BACKGROUND MUSIC?

Yes, we have a house system which will provide music during your event.

CAN YOU SUPPLY A MICROPHONE?

Yes, we can.

CAN I BRING MY OWN DJ/AV SUPPLIER?

Yes. All entertainment arrangements must be discussed with our Event Manager. The amount of space available for entertainment may be restricted depending on the number of guests and your specific floor plan.

CAN SPACE BE CLEARED FOR A DANCE FLOOR?

The amount of space available for a dance floor depends on the number of guests and the floor plan for your event. Depending on the amount of people, our co-ordinator will be happy to help you make those arrangements.

CAN WE BRING OUR OWN CAKE AND/ OR CUPCAKES?

Yes, you can bring your own cookies, cupcakes, cake etc. La Luce will prepare a sweet table to accommodate your sweets. We charge a \$3.00 cutting fee person or otherwise you are welcome to cut your own cake. All take out trays for your cookies are \$1.50 each. If you require take out trays please make sure to bring your own, or we can sell them to you.

CAN LA LUCE ARRANGE FLORAL, ENTERTAINMENT, DECOR PHOTOGRAPHY?

Our consultant will be happy to provide referrals through our preferred suppliers list and make arrangements for delivery.

WHAT ARE KEY DATES TO CONSIDER?

- Formal planning meeting with your event coordinator: 4-6 weeks in advance at La Luce.
- signed contract due: upon booking
- deposit: Same day of signing contract
- final food and beverage selections: due 2 weeks in advance
- final guest count and floor plan: due 7 business days in advance

HOW ARE PAYMENTS AND DEPOSITS ARRANGED?

Your contract will outline your individual payment schedule. Your signed contract and an initial deposit of 15% of the minimum spend requirement (payable by cash, debit, credit card) is required to secure the date and space.

NOTE: Without deposit we are unable to secure your date OR Full payment 24 hours prior to your function.

IS THERE WIFI ACCESS?

If you are the person booking we can provide you with WIF. Please ask your server or floor manager.

DO YOU HAVE A CANCELLATION POLICY?

Your contract may be terminated with formal written notice within 15 days of signing, deposits will NOT be returned. For Christmas Season bookings (November 21 – December 23) and Weddings all deposits and payments are non-refundable. For the rest of the year, deposits and payments are non-refundable; you can apply your deposit to a dinner at La Luce Ristorante.

CAN I PLAN DESIGNATED SEATING?

If you wish to arrange designated seating, please supply your own place cards or our Event Manager can do that for you. Your seating plan will be based on the floor plan agreed upon by you and our Events Manager.

WHO IS MY CONTACT ON THE DAY OF THE EVENT?

The Event Manager will be there or she will introduce you to the floor manager who will be your onsite contact for the day of the event.

WHEN CAN I SET UP MY EVENT?

You have access to La Luce the night before considering there are no other parties taking place. Otherwise you can come for setup 90 minutes prior to the event start time.

WHAT IS THE ADDRESS I SHOULD USE ON MY INVITATIONS?

La Luce Ristorante
4377 Steeles Ave W, North York, ON M3N 1V7

IS PARKING AVAILABLE?

Yes parking is available at the front and side of the restaurant. Parking is free.

DO YOU HAVE VEGETARIAN / VEGAN / HALAL MEALS?

Yes, we can most certainly accommodate you.

DOES LA LUCE SELL GIFT CERTIFICATES?

Yes, we sell Gift Certificates of \$50.00 and \$100.00

IS LA LUCE WHEELCHAIR ASSESSABLE?

Yes we are wheelchair assessable. Front doors and Bathrooms are both assessable.

ALL PRICES QUOTED ARE SUBJECT TO HST AND 18% GRATUITY